

Prerequisite: For details on how to quote and purchase a contract, please see the **Quote and Purchase Contract** Quick Reference Guide.

Step 1 of 4:	
Select Product	Show Vehicle/Customer Details
Click the Loan Protection header (1) to select the Loan Protection product and display product options.	OPTION "A"
	Appearance Protection
	Loan Protection
	+ Add Third Party Product

Step 2 of 4: Enter Applicant Information

In the Vehicle/Customer Details (2) top pane, fill in the Customer Details (3) section.

If applicable, check the **Secondary Contract Holder (4)** check-box and enter customer details.

In the **Applicant Information** section, use the **Applicant Name** (5) field to specify if this customer is the loan applicant or co-applicant, if applicable.

Also specify the **Applicant Gender (6**), **Date of Birth (7**) and if the **applicant has been working 20 hours per week in the last 12 months (8**).

Note: If a Secondary Contract Holder exists, also specify the Co-Applicant Gender, Date of Birth and if the Co-Applicant has been working 20 hours per week in the last 12 months.







Step 3 of 4: Enter Loan Information

Referencing the information available from your DMS, enter loan or lease details.

Note: Some field labels will change dynamically based on whether the vehicle is a financed or leased vehicle.

Specify the duration of the loan in Loan/ Lease Term (months) (9), the Payment Frequency (10) as either weekly, bi-weekly, monthly or semi-monthly, and the Interest Rate (%) (11), the annual percentage rate applied to the loan.

Enter the **Balloon/Residual Amount (\$)** (12), the future value at the termination of the loan or lease, including all fees. The **Balloon/Residual Amount** will not be insured.

Enter the financed amount excluding Loan/ Lease Protection premiums from the DMS including the vehicle, the accessories, delivery fees, taxes and the cost of other warranty products into **Loan/Lease Amount (\$)** (13).

Enter the loan/lease payment amount based on the loan/lease payment frequency in the field **Monthly Payment** (\$) (14). The label will change dynamically based on the payment.

Enter the effective date of insurance in the **Date Insurance Begins (15)** field and enter the **1st Payment Date (16)**. The **1st Payment Date** must be within 45 days of the **Date of Insurance Begins** (effective date of insurance).





Step 4 of 4: Select Coverage

Select the desired **HR/LR** (17) option (*High Rate or Low Rate commission*) if applicable. Choose the desired **Plan** (18), either **Carefree, Essential Plus** or **Essential**.

Carefree Plan

If choosing the **Carefree Plan (19)**, you may individually select **Life (20)**, **Disability (21)**, **Loss of Employment (22)** or **Critical Illness (23)** coverage by clicking on the desired check-box. If **Disability** coverage is selected, specify if the retroactive period will be **30 days non-retroactive** or **30 days retroactive (24)**.

For each selected coverage, specify if the coverage will apply to the **Applicant**, **Co-Applicant** or be **Joint** coverage (25).

If Life coverage is selected, the Insured Loan/Lease Amount (26) will automatically be populated with the amount from Loan/Lease Amount (\$) (13) above; this value can be modified and pricing will be dynamically updated based on the modified amount.

The **Insured Loan/Lease Amount** will be capped to the maximum allowed insured amount if the **Loan/Lease Amount (13)** from above is greater than maximum allowed amount. If the **Residual/Balloon Amount (12)** from above is greater than \$0, then **Insured Loan/Lease Amount** will be calculated as the present value of monthly payment (per frequency).

Choose the desired price for each selected coverage by clicking on the **table cell (27**). **Note: Critical Illness** coverage can only be sold if **Life insurance** coverage has been selected. The term for Cl if both **Life** and **Critical Illness** coverages are selected will be the same.

Note: In the province of Quebec, Loss of Employment can only be purchased if Life or Disability coverage is selected.

Essential Plus or Essential Plan

If choosing the Essential Plus Plan (28) or the Essential Plan (29), specify if the coverage will apply to the Applicant, Co-Applicant or be Joint coverage (30) and choose the desired price by clicking on the table cell (31).







Step 4 of 4 Continued: Select Coverage

The following fields are automatically populated as summary information for your reference:

- Daily Cost of Insurance (including taxes) (32)
- Monthly Cost of Insurance (including taxes) (33)
- Loan/Lease Amount (including insurance premium and tax) (34)
- Insured Loan/Lease Amount (including insurance premium and tax) (35) - This is the amount paid in instances of a Life, Living Benefit, or Critical Illness event.
- Insured Monthly Benefit (including insurance premium and tax) (36) - This is the amount paid in instances of a Disability or Loss of Employment event.

Note: The Insured Loan/Lease Amount will be capped to the maximum allowed insured amount if the Loan/Lease Amount from above is greater than maximum allowed amount.

Enter the **Contract Date (37)**, the **Lienholder (38)** if applicable and the **Loan Account Number (39)** assigned by the creditor granting the loan if available. Hover over the **Retail Price (40)** to view your dealer markup.

Once the desired product options have been selected, ensure vehicle details are entered and click **Purchase (41)**. Confirm purchase and print out the contract for the customer to sign.

