# email template: FSM to customer

Hello [Insert Customer Name Here],

Thank you for trusting and choosing [Insert Dealer Name Here] for your vehicle purchase.

It was great to briefly speak with you.  Your information has been sent to the bank and will be processed shortly.

Your vehicle is currently on order with an expected arrival of {insert time}. Once your vehicle arrives, I will be reaching out to schedule a delivery/pick up time where we will complete the signing of your paperwork.

In the meantime, I have attached a few documents related to protections available on your vehicle purchase. These protections are recommendations based on your ownership period and driving habits. We will discuss these options during the completion of your paperwork. If you have any questions regarding the items attached, please reach out.

Thanks,

[Insert FSM information here]